EBOOK

NET HEALTH® EMPLOYEE HEALTH
NET HEALTH® OCCUPATIONAL MEDICINE

3 Tools to Help Employee Health Departments Manage COVID-19



Net Health

The light at the end of the pandemic tunnel is finally visible, but now is no time to let up on the accelerator. We know that employee health (EH) departments in hospitals and other care settings are struggling to efficiently track and manage multiple exposures to COVID-19 while working to get vaccines administered smoothly and equitably. At the same time, the usual responsibilities of employee health, regulatory compliance, and business reporting continue to challenge managers. Occupational medicine (OccMed) professionals face similar challenges helping multiple employer clients with employee health needs.

What would help is a comprehensive software solution to automate processes, eliminate paper, and simplify reporting like Net Health® Employee Health and Net Health® Occupational Medicine (formerly Agility®). Wanting to help our clients during the pandemic, Net Health added functionality to our software to solve key challenges facing EH and OccMed staff, which included exposure tracking through streamlined documentation, implementation, and reporting.

In this ebook, we explore three features of our solution that help automate the way you can track and manage COVID-19:

- Multiple exposure tracking
- Mobile immunization tracking
- Business Insights/KPI Dashboard

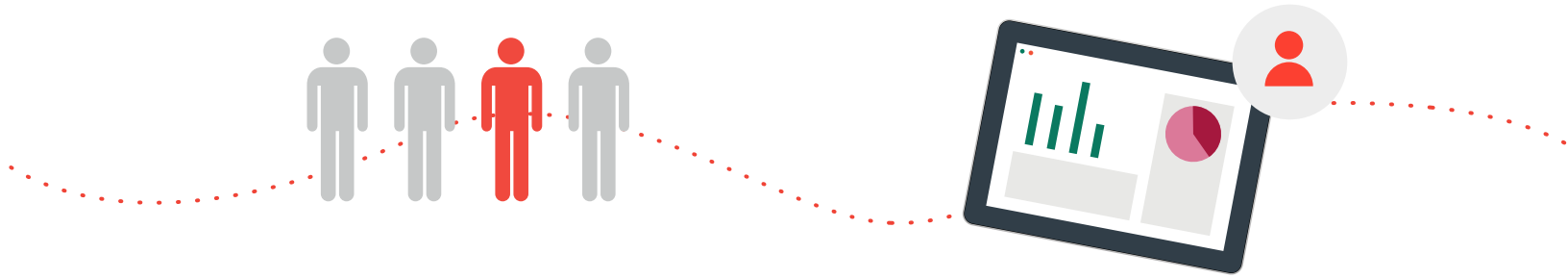
1 Quick and Efficient Multiple Exposure Tracking

When managing an outbreak such as COVID-19, clinicians must update each exposed staff member's file with the same information, a repetitive, laborious undertaking that could consume hours of your EH staff's time.

Net Health Employee Health and Occupational Medicine was designed to track multiple exposures easily and quickly with less time and effort. When there is an outbreak, the software enables clinicians to create one file about the exposure and then add the names of medical staff members who have been exposed. Each staff member's medical record is automatically updated with the information, alleviating the need for clinicians to enter the same information over and over.

Other helpful features include tracking symptoms and monitoring compliance with requirements such as testing and quarantining. The solution also includes automation of routine tasks like monitoring compliance with respirator mask fitness testing. Automated messages after employee encounters save time, and also free clinicians to make use of other outreach channels.

In this webinar or in this webinar summary, learn how Reliant Urgent Care CEO Gene Howell leveraged Net Health Employee Health and Occupational Medicine to manage his busy LA Airport-based urgent care clinic when the pandemic first began.



2 Mobile Immunization Tracking with Automated Documentation

Given the unpredictable national deployment of the COVID-19 vaccine thus far, flexibility and accurate tracking have become life and death priorities.[1] Today's EH professionals can't remain stuck in the clinic; many work for hospitals with multiple sites and locations.

Take the University of Vermont Health Network - Champlain Valley Physicians Hospital (CVPH), which has been using Net Health® Employee Health since 2014, as an example. Regional Manager of Occupational Health and Wellness Greg Freeman says that staff members were scanning paper forms and uploading them, which was very time-consuming.

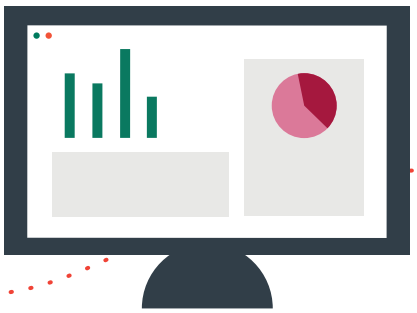
That all changed after Net Health launched a web-based mobile immunization tracking platform, designed to enable mass immunizations for healthcare organizations with thousands of employees. CVPH's EH staff can use tablets to scan employee badges, document vaccinations and immunizations and upload the information to the main software solution, which automatically updates each person's medical record.

The cloud-based app:

- Can be used on-site at any vaccination location, not just a clinic or hospital
- Is easy to use and clinician-friendly for smartphone or tablet
- Can submit legally-required immunization information to the CDC and state registries

Freeman says the app solved a lot of problems for CVPH. "We now have employees with smart phones, iPads or other mobile devices to input data easily," he says. "It's been really advantageous as we are doing two vaccinations and have to identify the highest risk areas – having that information automatically uploaded to their Net Health® Employee Health account has been a real-time saver for us."





3 Key Performance Indicators for Business Insights

Teams that manage EH for healthcare and the executives who oversee their departments need the ability to detect problems and recognize trends as they happen.[2] It's especially important to watch metrics for compliance, patient throughput, rates of injury and illness, and costs.[3]

A concise dashboard with well-constructed key performance indicators (KPIs) makes management and reporting more intuitive and helps executives track accomplishments and compliance, which can be especially helpful during the pandemic. They can get the most out of their teams using key metrics to hold them accountable and encourage improvement.

For at-a-glance employee health insights, Net Health® Employee Health offers a convenient KPI dashboard. The dashboard offers insights to employee health executives on four key metrics that matter for decision-making:

- Compliance
- Patient flow
- Illness and injury rates
- Cost data

Monitoring the right KPIs in a user-friendly format can help teams identify gaps in employee compliance that lead to lost time and work hours. It can help executives or managers appropriately staff clinics to limit wait time. The data can identify the root causes of injury and point to ways to prevent them. Over time, they can recognize trends and detect areas of rising cost.



The Value of Everything in One Solution

It may be possible to find software tools that perform each of these functions, but in separate applications. A true solution would bring these efficiencies together in one system that can link to employee health records and is fully adapted to the unique needs of employee health and occupational medicine professionals.

Net Health Employee Health is an authentically comprehensive software solution that offers exposure tracking, vaccination tracking, and business insights all on one platform. Net Health Occupational Medicine offers the same services that occupational medicine facilities can offer to their employer clients.

The good news is that every new tool we've developed and every new skill we've acquired during the pandemic will help us stay focused and organized when life gets back to normal. In the future, many of the functions that have been in overdrive during the past year will proceed that much more smoothly in the face of, for example, a heavy flu season.

REFERENCES

[1] Stahl E, "3 Ways to Keep Track of EH During COVID-19/Flu Season," January 20, 2021.
[2] Haughom J, "Why CMOs Need Healthcare Executive Dashboards to Lead High-Performing Systems," May 18, 2017.
[3] Net Health, "4 Key Employee Health KPIs for Hospital Executives," September 16, 2020.

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